

DSS SOUTH CAROLINA
DEPARTMENT of SOCIAL SERVICES



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The South Carolina Department of Social Services (DSS) and Clerks of Court are moving to a new federally mandated child support computer system over a ten-month period beginning October 2018. A new central unit, called the State Disbursement Unit (SDU), will process payments going forward. The new system will include child support cases receiving services through the DSS as well as private support cases enforced by the Clerks of Court. Employers will continue to withhold and submit child support payments on behalf of employees as they do now until August 2019.

All employer-based child support withholdings will be moved to the new system at the same time in August 2019. Employers will receive a letter with specific instructions regarding where to redirect payments at that time.

<p>What you need to KNOW:</p>	<p>The DSS and the Clerks of Court are moving to a new federally mandated child support computer system. Employers who withhold child support on behalf of their employees for South Carolina cases should continue to make payments as they do now until August 2019. At that time, employers will receive written instructions to direct payments to the SDU. Beginning October 2018, employers may receive calls from the DSS Employer Services Unit, which now monitors income-withholding compliance.</p> <p>Please note that employees who do not have child support automatically withheld from their paycheck will begin making payments directly to the new central unit as South Carolina counties are migrated to the new system. This does not affect how employers submit income-withholding until August 2019.</p>
<p>What you need to DO:</p>	<p>Nothing right now. If you are currently withholding for employees with South Carolina child support orders, please continue to send payments as you do today.</p>

Thank you for your cooperation in making this process as smooth as possible. You can find additional information at www.dss.sc.gov/child-support or call 1-800-768-5858 with questions.

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